

Generating awareness on availability of Dispute Resolution Mechanism at Stock Exchanges against listed companies / Registrar to an Issue and Share Transfer Agents (RTAs) pursuant to Securities and Exchange Board of India (SEBI) circular no. SEBI/HO/OIAE/2023/03391 dated January 27, 2023 (SEBI Circular)

In order to enhance the awareness of investors about the availability of Dispute Resolution Mechanism at Stock exchanges, we would like to inform all the shareholders of the Bank that if they have any dispute against Equitas Small Finance Bank Limited ("the Bank") or the Registrar and Share Transfer Agents (RTA) of the Bank i.e. KFin Technologies Limited with respect to delay or default in processing of any of the request of the shareholders, as per SEBI Circular No. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/76 dated 30.05.2022, the investors may file for arbitration with the Stock Exchanges.

Further, in order to generate awareness on availability of dispute resolution mechanism at stock exchanges against Listed Companies and RTA, SEBI had issued a letter having reference No. SEBI/HO/OIAE/2023/03391 dated January 27, 2023 where in the all listed companies are advised to issue the following intimation, either by e-mails or by SMSs to all investors, who hold shares in physical form:

"If you have any dispute against a listed company and or its Registrar and Share Transfer Agent (RTA) on delay or default in processing your request, as per SEBI circular dated 30.05.2022, you can file for arbitration with Stock Exchange.

For more details, please see the web links of the stock exchanges -

BSE - http://tiny.cc/m112vz

NSE - http://tiny.cc/s1l2vz "

Members, holding shares in physical form, who have not updated their email ID or mobile number or who desire to change their email ID or mobile number, are requested to immediately update their details with the Bank's RTA i.e., M/s. Kfin Technologies Limited, Karvy Selenium Tower B, Plot No 31 & 32, Gachibowli, FinancialDistrict, Nanakramguda,Serilingampally, Hyderabad – 500 032 or e-mail at Einward.ris@kfintech.com